Privacy Policy

Declaration regarding obligation to inform according to GDPR - General Data Protection Regulation

Protection of personal data is important to us. We process your data on legal basis only (GDPR, TKG 2003 / Austrian Telekom Regulation 2003). In this document we inform you about the relevant aspects of data processing within this website.

Contact us, information requests

If you get in contact with us using a website-form, an email or personally, your transmitted data will be stored in our systems in order to respond to your request and to your potential follow-up requests or if applicable to fulfill a contract in the best possible way. In specific cases e.g. in case of orders or deliveries there may be legal retention periods für certain data. These retention periods are binding minimum storage periods for us and you can object against periods longer than that at any time. Our data processing is according to legal requirements of § 96 Par 3 TKG as well as to Art 6 Par 1 lit a (consent) and/or lit b (necessary for performance of contract) or lit c (necessary for compliance with legal obligation) or lit f (legitimate interests (for best possible consulting))) of GDPR. You can find an overview on your rights at the end of this document. We do not pass on any of your data stored in our systems to others without your consent.

Cookies, Web-Analyzing and Usage of IP-Adresses on legal basis "legitimate interests":

Our website uses so called cookies being short text-files that are stored by your browser on your computer. Cookies do not damage anything on your device.

We use cookies to help us to improve our website on a regular basis. Some cookies will be stored on your computer until you will delete them via your browser. Cookies enable us to recognize your browser the next time you visit our website.

You can prevent the storage of cookies through specific settings in your browser-software; however we want to inform you, that in this case you might not be able to use all functions of this website.

Your rights

Regarding your personal data you have the right of information, right of rectification, right of erasure ("right to be forgotten"), right to restriction of processing, right of portability, right to object and the right to withdraw your personal data. If you think that our processing of your data offends against GDPR rules or that your GDPR specific rights are violated, you can complain to our company or to the GDPR regulator. In Austria the regulator is the "Datenschutzbehörde".

You can contact us:

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Version: May 2021